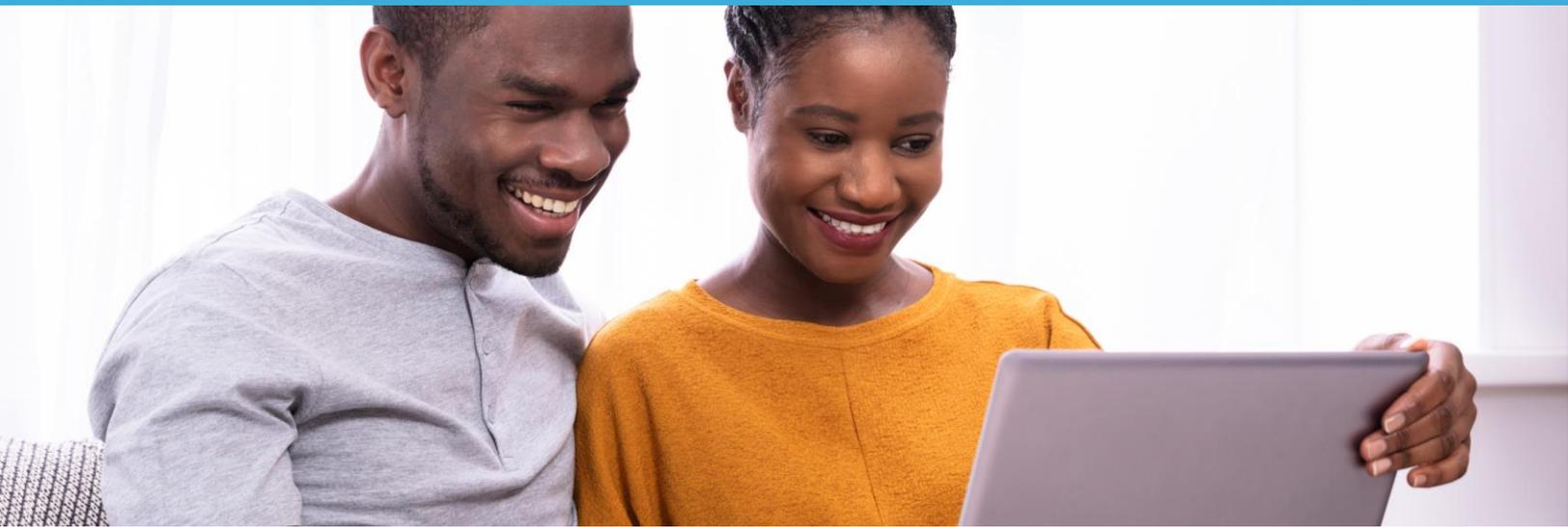




# PREPARING FOR A REMOTE ONLINE NOTARIZATION\* (RON) SIGNING SESSION



When you purchase, refinance, sell, or obtain a home equity loan/line on a home, signing the closing documents is one of the final steps in the transaction. Traditionally, closings require in-person wet signing of a large amount of paper documents. With Pavaso, you and your closer can meet online to electronically sign and notarize your closing documents.

Please review the checklist below to ensure you meet all system requirements and optimize your experience during your scheduled RON signing session.

- Pavaso login information and PIN**  
*You will need your Pavaso login information and PIN you created when you received your invitation email.*
- Valid identification**  
*State-issued ID, driver's license, or government-issued passport.*
- Smartphone with text message and camera capability**  
*You will be required to take a picture of your ID during the RON signing session.*
- Desktop, laptop, or Apple® iPad® with working camera, microphone, and speakers**  
*Cell phones and tablets are not compatible with RON. However, the Microsoft® Surface Pro hybrid laptop is compatible. Additionally, an iPad device is only compatible when using the [Pavaso app](#) on iOS 11+.*
- Latest version of a compatible web browser when using a desktop or laptop**  
*Visit our [system requirements](#) page for the most up to date information. Note that when using a Google Chrome™ version older than 72, the [Pavaso Screen Share plugin](#) is required*
- Strong, uninterrupted internet connection with minimum 15 MBPS download/upload speed for an optimal experience.**  
*Confirm your internet speed with your internet service provider.*

Should you have any questions or issues on Pavaso, please email us at [support@pavaso.com](mailto:support@pavaso.com) or call (866) 288-7051.

Apple® and iPad® are registered trademarks of Apple Inc.

iOS is a trademark or registered trademark of Cisco in the U.S. and other countries.

Microsoft® is registered trademark of Microsoft Corporation in the United States and/or other countries.

Chrome™ browser is a trademark of Google LLC.

\*Due to state law or regulation or both, remote online notarization is not available in all areas.

Pavaso, Inc. All rights reserved. This document, its content, and its materials, in any form or media, is proprietary and shall be considered the sole property of Pavaso. It may not be copied, distributed, or reproduced in whole or in part, nor transmitted to any third party without Pavaso's prior written consent. Pavaso makes no express or implied warranty respecting the information presented and assumes no responsibility for errors or omissions.