



During a Remote Online Notarization* (RON) signing, one of the steps Signers take to verify their identity is to validate a government-issued photo identification (ID). Through an accredited third-party, the Signer will use their smartphone to auto-capture their ID, much like mobile check deposit software.

Types of Accepted Government-Issued Photo ID:

- Driver's License
- State ID
- Passport

Tips & Tricks:

- Ensure ID is laying on a flat surface
- Background should be a dark, solid color
- Good lighting, but no glare
- All four corners of the ID must be present in the camera frame
- If an error is shown when phone is horizontal, try rotating and holding the phone vertically to validate
- iPhone® users must use Safari to validate their ID
- Signers can use the same phone to validate multiple IDs if needed
- Signers must have a U.S.-based phone number to receive the validation text - the ID validation text cannot be sent to third-party messaging services
- Newer versions of state-issued IDs may have validation limitations

The third-party tool evaluates the following data points from the ID:





Pavaso Support

Business Hours: Monday – Friday 7:00 am – 8:00 pm CST

Email: support@pavaso.com

Phone/ Closing Hotline: (866) 288-7051

24/7 Online Help Library: Log in to your Pavaso account and click on **Help** next to your name.

*Due to state law or regulation or both, electronic notarization and remote online notarization are not available in all areas. **Users should consult their title insurance underwriter, if applicable, laws, regulations, and Executive Orders applicable to each signing session. Users are solely responsible for all steps necessary to ascertain, determine, meet, and verify compliance with all applicable orders, laws, regulations, rules and requirements governing any notarial or other execution of writings facilitated in whole or part through Pavaso's Essential Notary™ or any other Pavaso technology.

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